E-Safety Installation & Device Handover Process

What is e-Safety?

e-Safety is a device management program that provide a safe, secure, and well-managed environment for students when using their personal devices at school.

It enables the school to manage students' BYOD (Bring Your Own Device) devices during school hours. This ensures devices are used appropriately for school, and provides access to the apps and resources students need in class.

Important

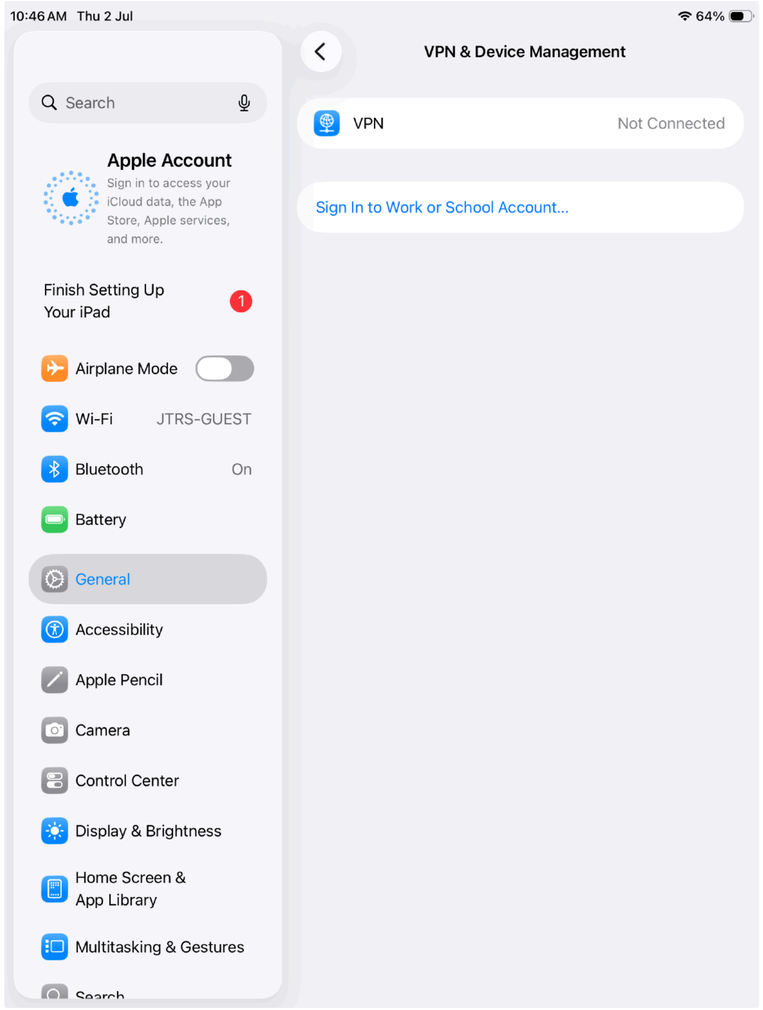
e-Safety is mandatory for all student-owned (BYOD) devices.

Before a personal device can be used at school, e-Safety must be installed and fully configured to meet the school's requirements.

Device Verification Before Configuring e-Safety

Before e-safety

Before e-safety the device is unmanaged ie; there is no configuration or MDM profile installed on the device



After e-safety

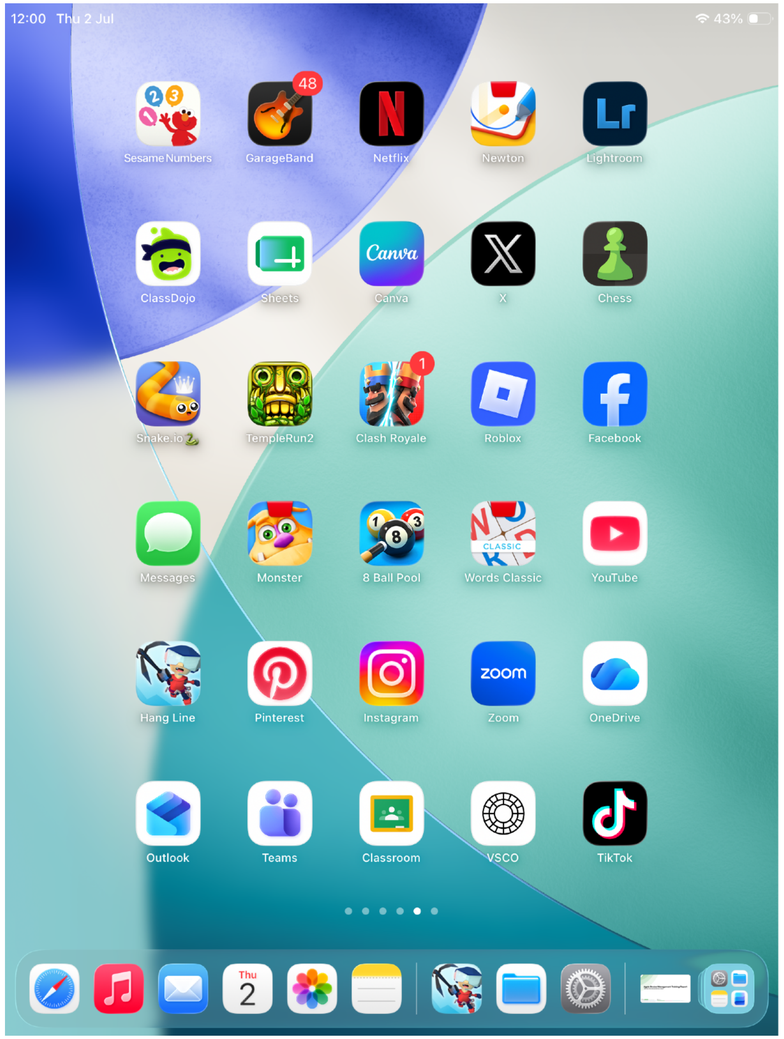
After e-safety the device is managed and the MDM profile is installed on the device



Focused learning

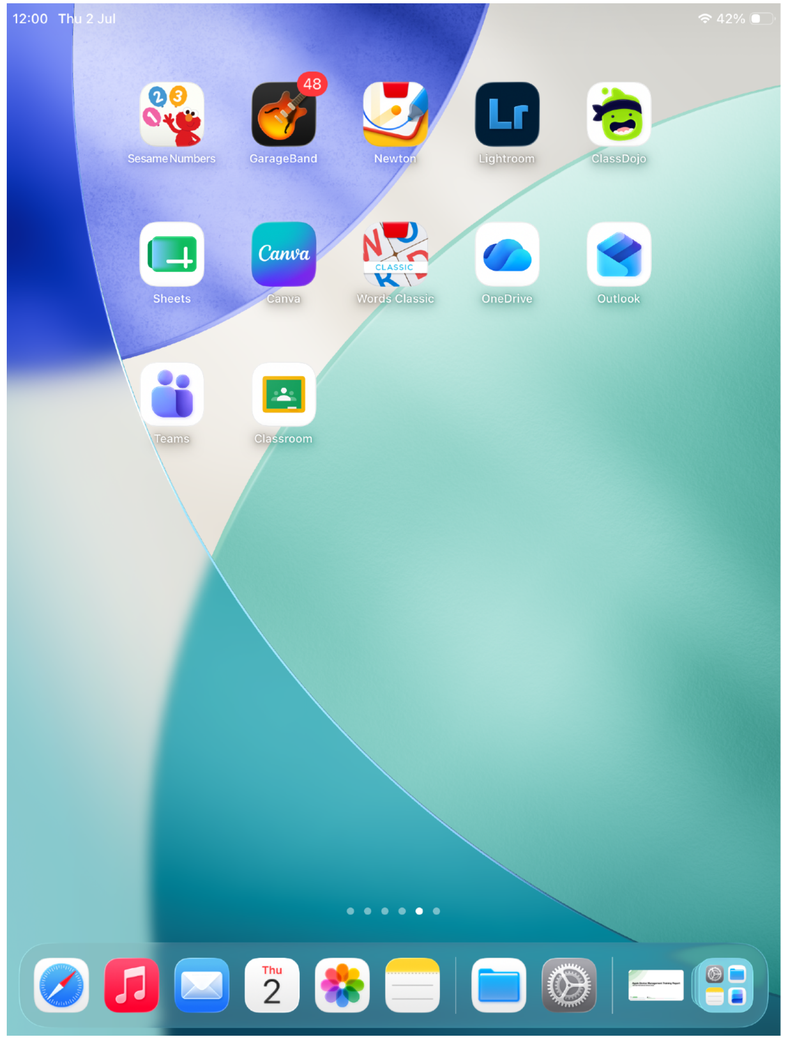
After School Hours

Students can continue using their personal apps while also having access to the school-approved apps and educational tools they need.



School Hours

To support a focused school environment, personal apps are restricted and only school-approved apps required for learning remain on the device.



Device Compatibility

Minimum iOS & Device Compatibility



iPadOS 26 is compatible with these devices.

- iPad (9th generation)
- iPad (10th generation)
- iPad (A16)
- iPad mini (A17 Pro)
- iPad Air 11-inch (M2)
- iPad Air 11-inch (M3)
- iPad Air 11-inch (M4)
- iPad Air 13-inch (M2)
- iPad Air 13-inch (M3)
- iPad Air 13-inch (M4)
- iPad Pro 11-inch (M4)
- iPad Pro 11-inch (M5)
- iPad Pro 13-inch (M4)
- iPad Pro 13-inch (M5)

DEVICE ONBOARDING GUIDE

Scenarios for Enrolling a Device in MDM

1

SCENARIO 1

Devices bought from JTRS with e-safety package

2

SCENARIO 2

Devices Purchased from Another Retailer or Online

3

SCENARIO 3

Devices already in use (existing devices)

1

SCENARIO 1

Devices bought from JTRS with e-safety package

1.a

Devices are automatically added to the school system

1.b

Devices are directly shipped to home or school

1.c

Devices are ready to use — all configurations are preloaded

The device arrives pre-configured with e-Safety and all required school settings, so it's ready to use straight out of the box—no manual setup required.

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SCENARIO 2

2 Devices Purchased from Another Retailer or Online

2.a

Check Device Compatibility

- Do not set up or activate the device.
- If the device has already been activated, complete the required pre-checks before e-Safety can be installed.

>

2.b

Purchase e-safety

>

2.c

Submit the Device to the School IT Team
The IT team will install and configure e-Safety on the device.

>

2.d

Device Returned to the Student
The device is ready for use with all required school settings installed.

3

SCENARIO 3

Devices are already in use (existing devices)

3.a

Identify the device model (check compatibility)

3.a. i

If not compatible — buy a new compatible device

Buy a new compatible device

SCENARIO 1

Devices bought from JTRS with e-safety package

SCENARIO 2

Devices Purchased from Another Retailer or Online

SCENARIO 3

3.a Devices are already in use (existing devices)

3.a

Identify the device model (check compatibility)

3.b

Perform pre-checks

3.c

Handover the device to the school IT for configuration

3.e

Device configured and given back to the student



Once a device is added to MDM, it automatically receives all configurations and install School-approved apps as per the school's requirements.

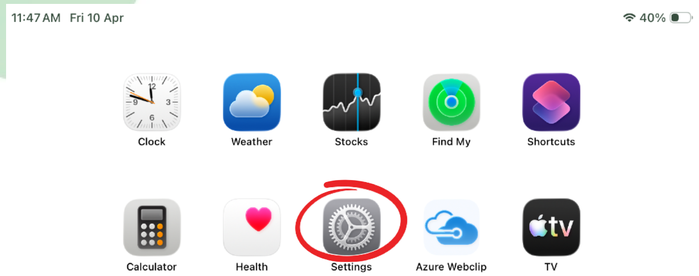
1 2 3

Three paths · one destination

Identify Your Device

Identify Your Device

Locate the **"Settings"** App

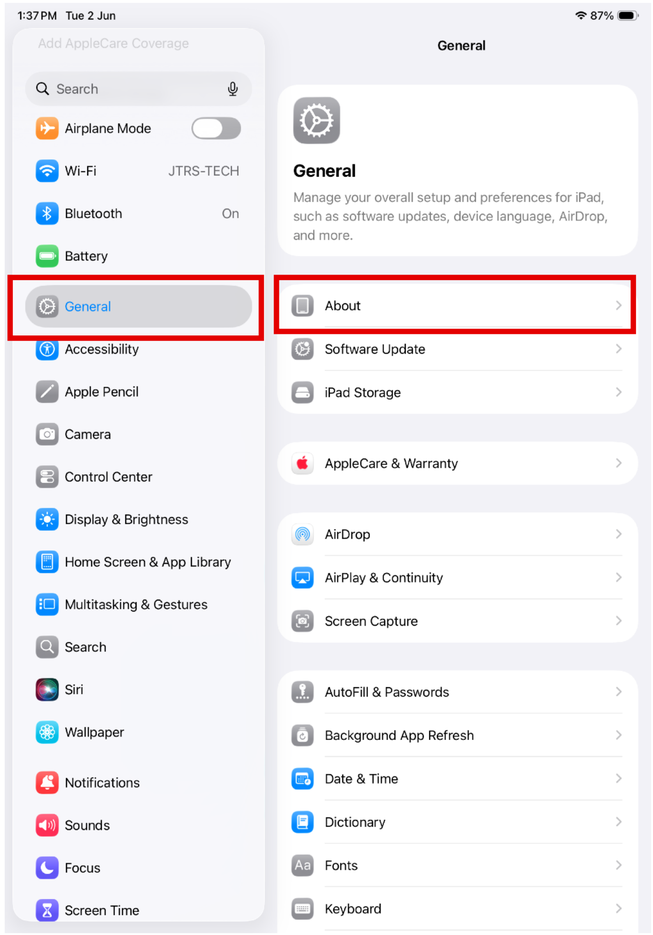


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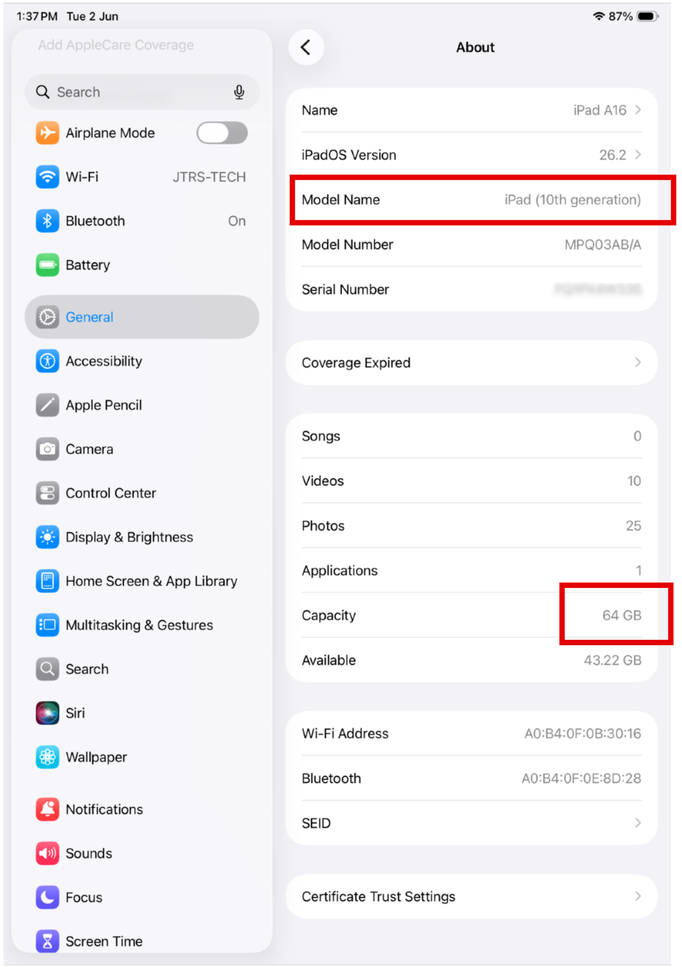


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Select General -> About



Identify your iPad Model Name



Know your iPad Capacity

Pre- Checks

Please ensure the following steps are completed before you hand over your device to the school for e-Safety configuration

1. Device backup
2. Turn off screen time
3. Turn off child screen time from family
4. Disable find my
5. Sing out of AppleID
6. Remove passcode
7. Erase the device

1. Device Backup

Device Backup

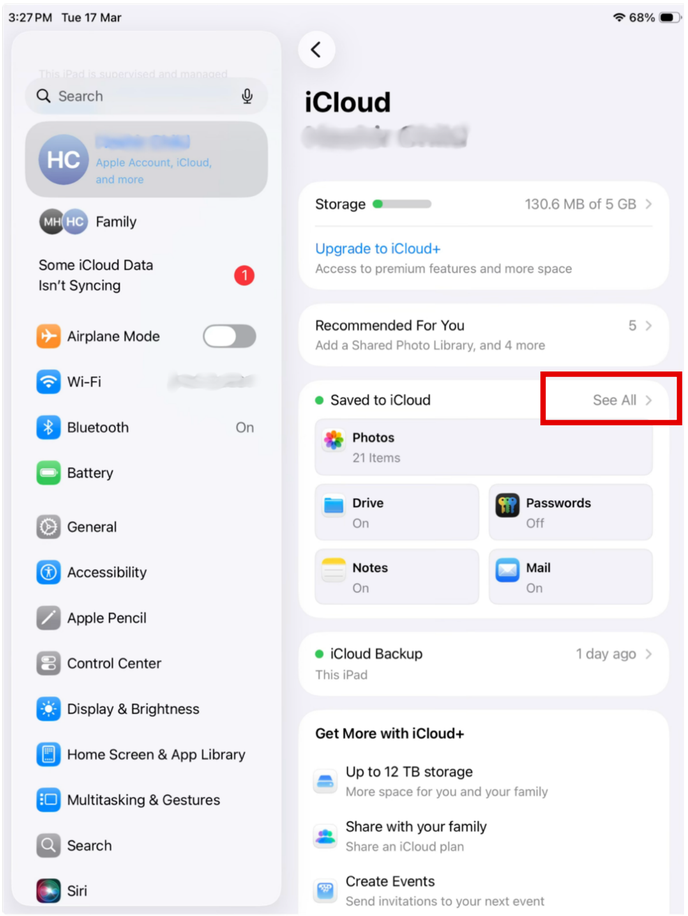
Select your Account

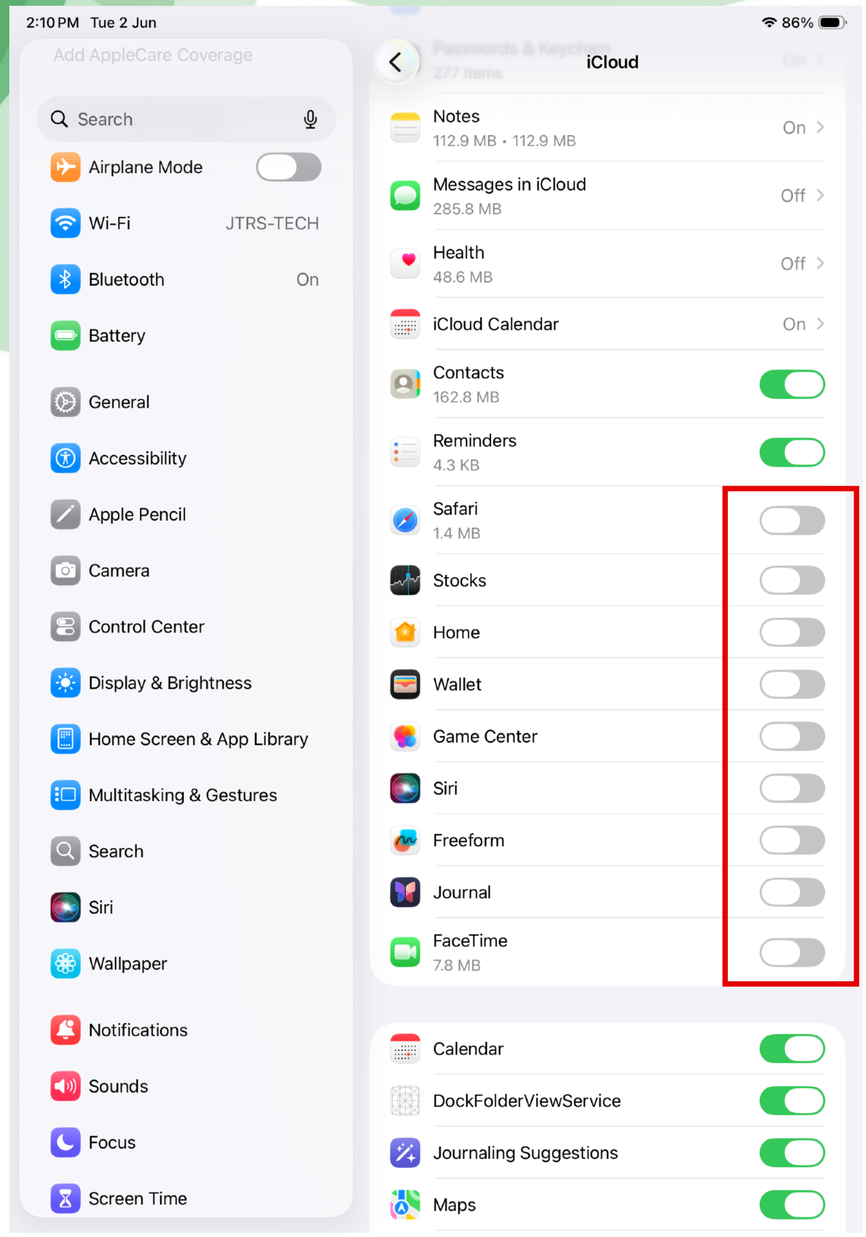


Select “iCloud”



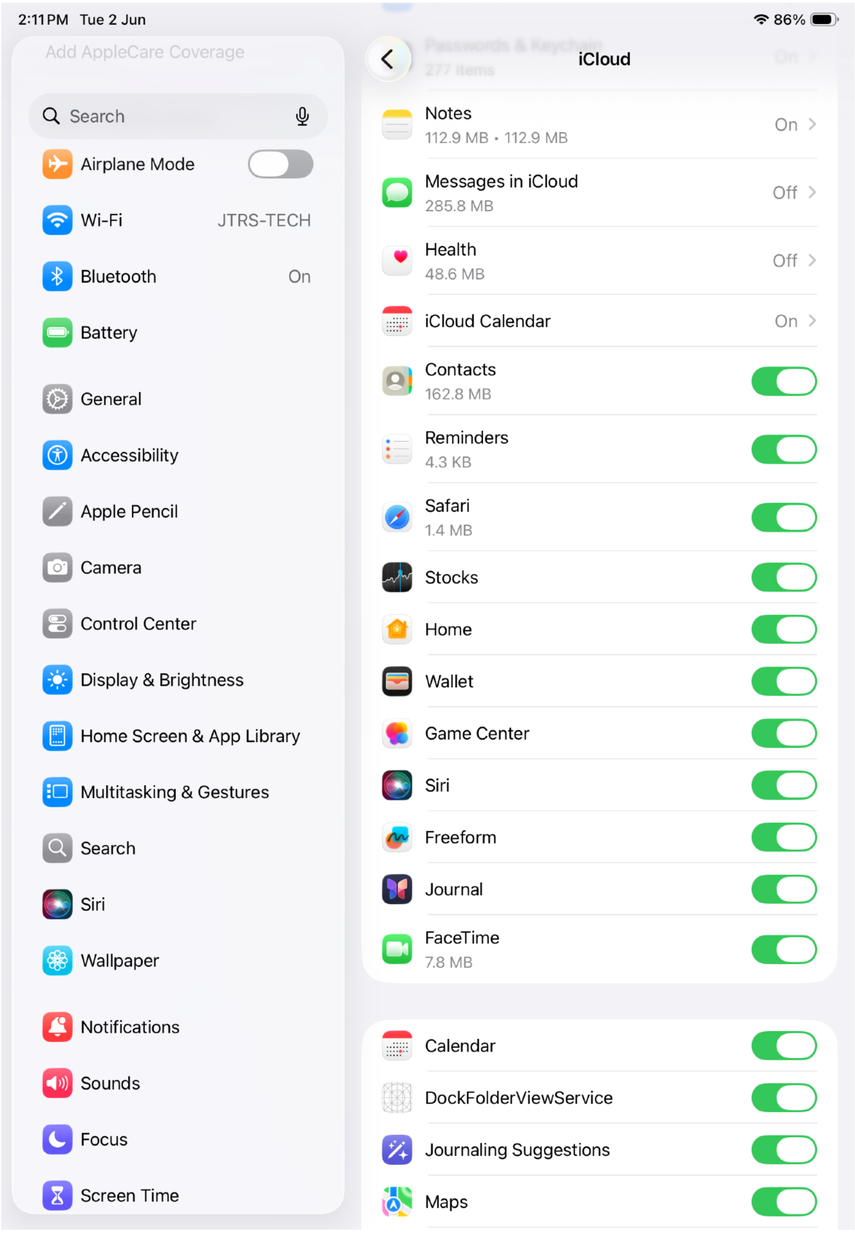
Select See All





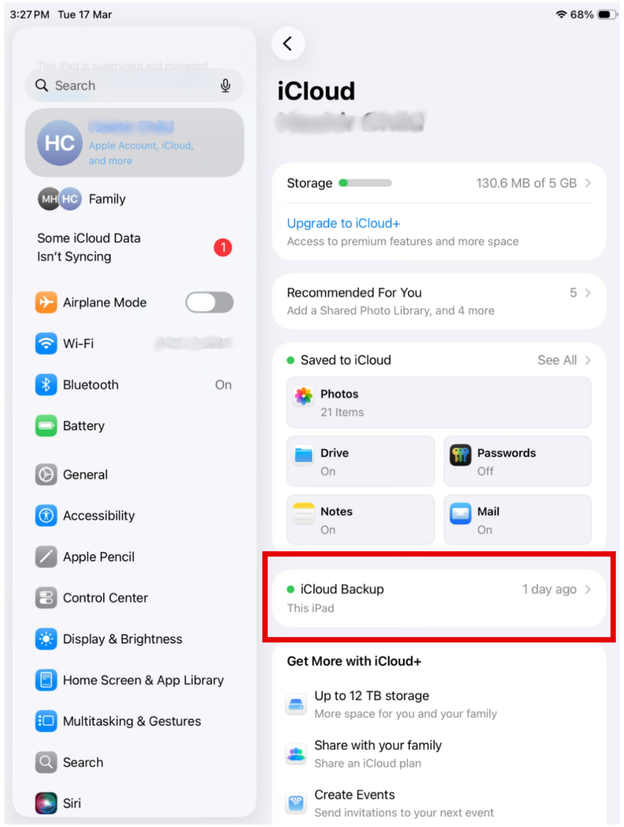
Please ensure the toggle to sync apps with iCloud is enabled.

Note: App data and game progress backups are dependent on developer support. If a specific application does not appear under the "Apps Using iCloud" section, its data cannot be backed up to iCloud.

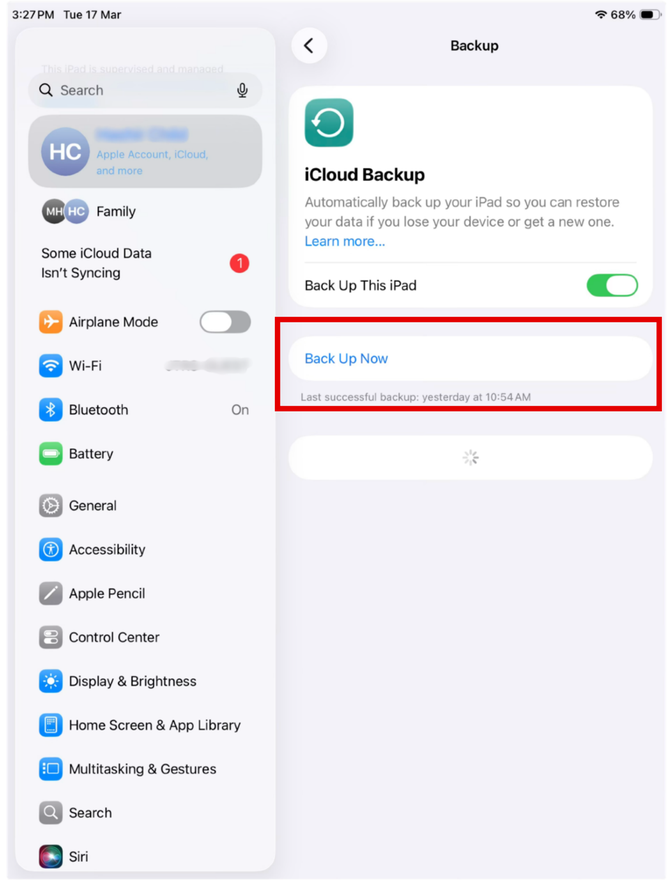


Device Backup

Back To **“iCloud Backup”**



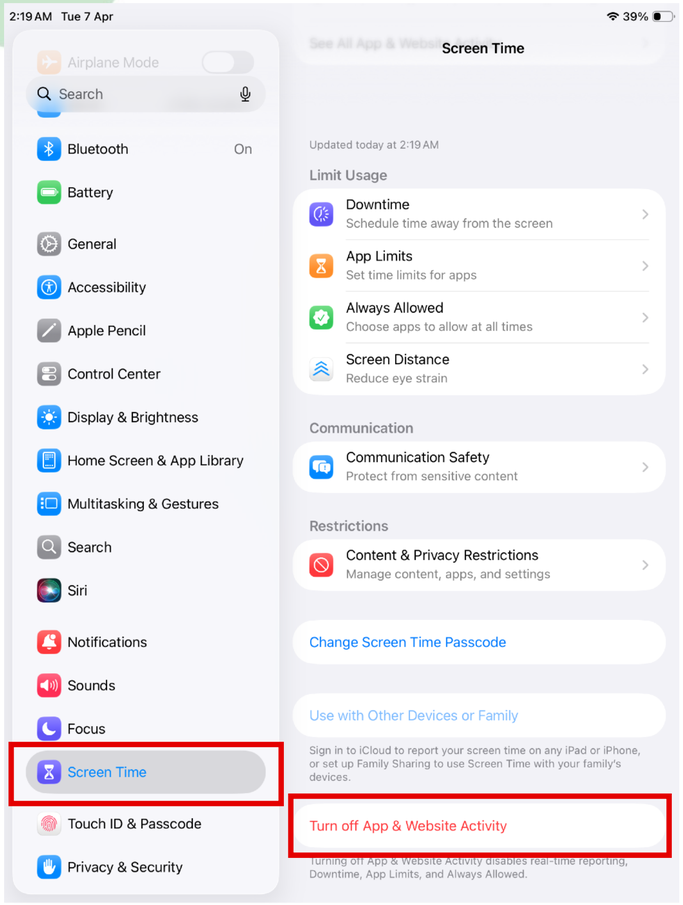
Select **“Back Up Now”**



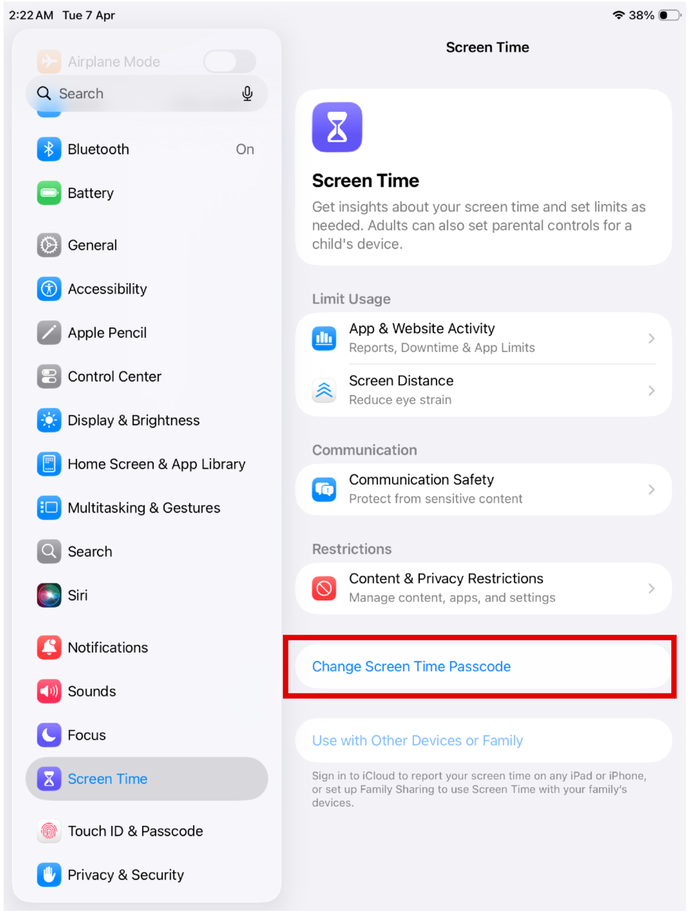
2. Turn off screen time

Turn Off Screen Time

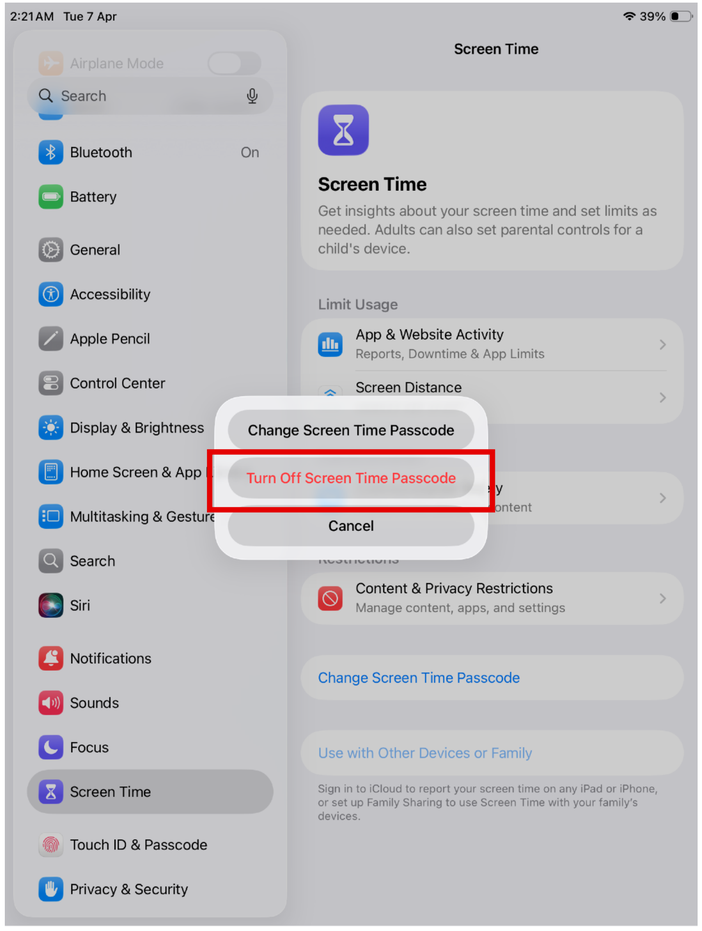
Locate **“Screen Time”** and select **“Turn off Screen Time”**



Select **“Change Screen time passcode”**



Select **“ Turn Off Screen time passcode”**

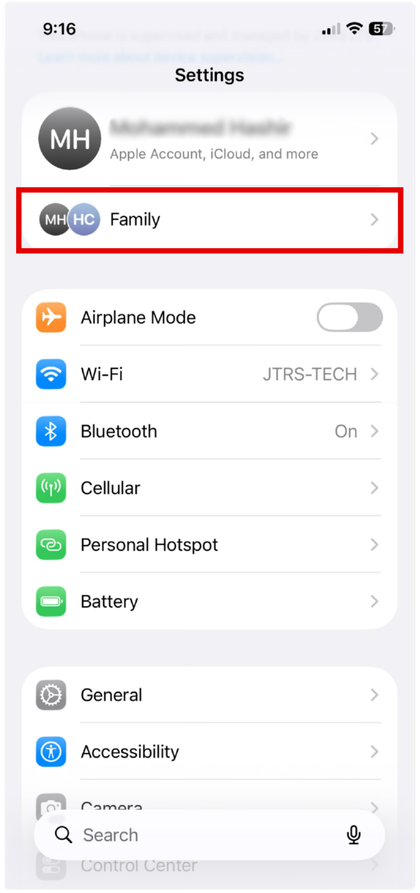


TURN OFF CONTENT AND PRIVACY RESTRICTIONS ASWELL

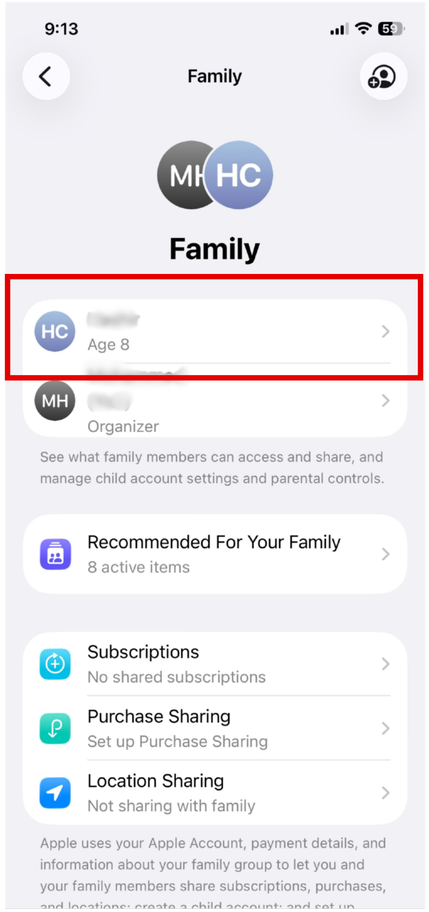
3. Turn off Childs screen time from family sharing

Turn Off Screen time from Family in order to sign out of the Apple ID

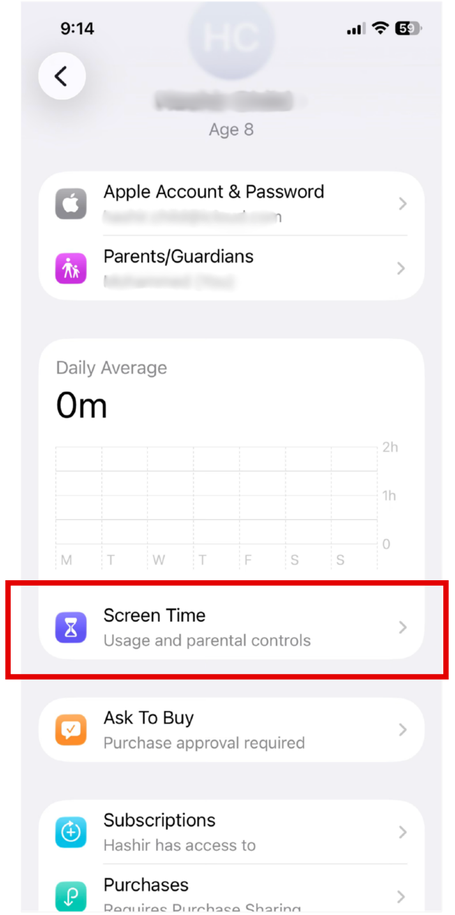
Tap on **'Family'** below your Apple ID from the organizer's device



Tap on the child's device you need to remove restrictions from

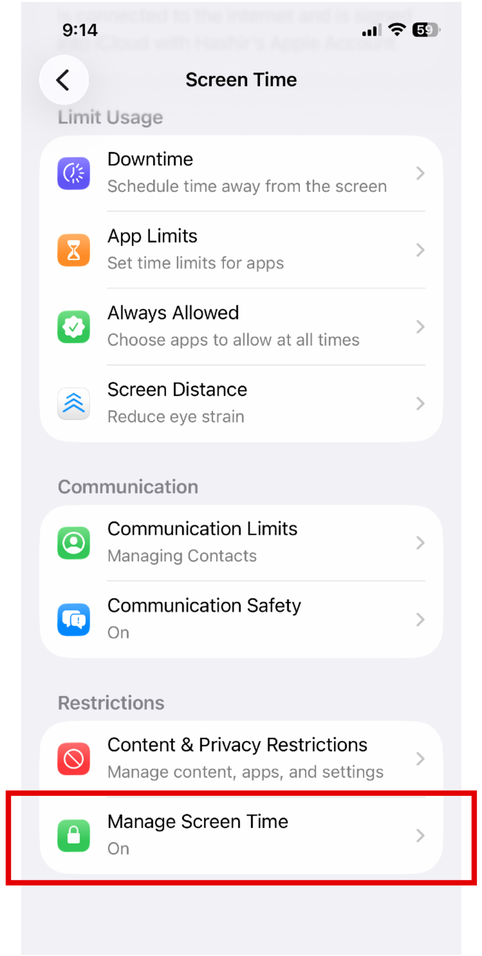


Tap on **"Screen Time"**

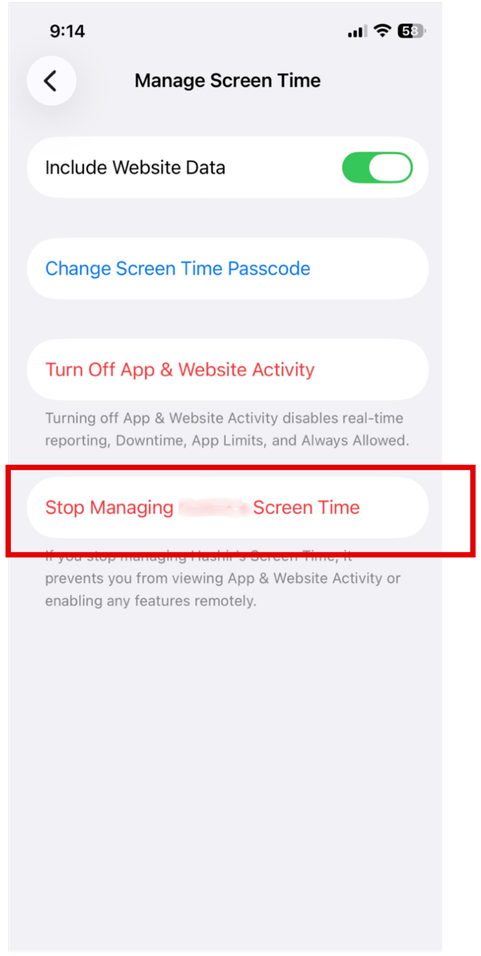


Turn Off Screen time from Family in order to sign out of the Apple ID

Tap on “**Manage Screen Time**”



Tap on “**Stop managing Screen Time**””



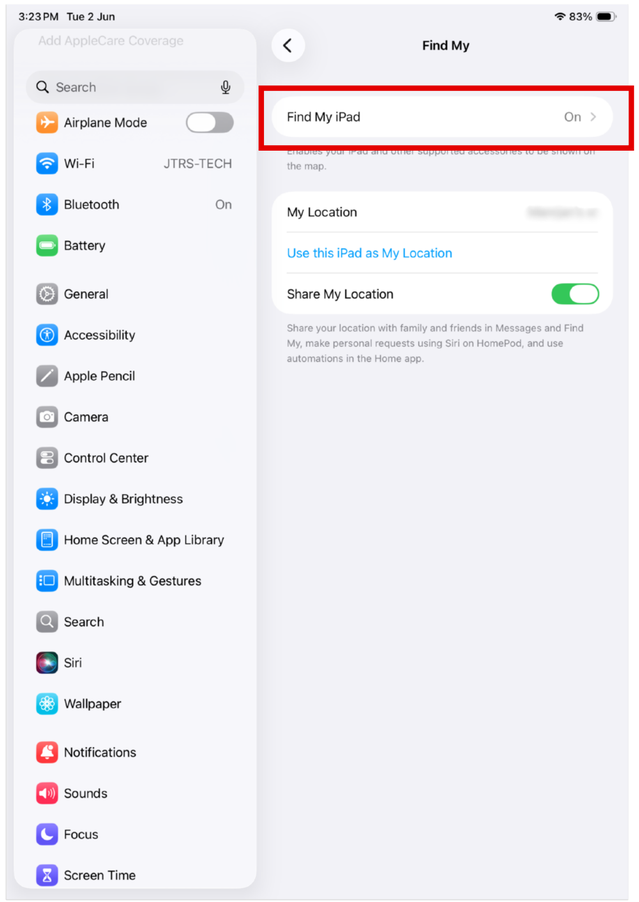
4. Disable Find My iPad

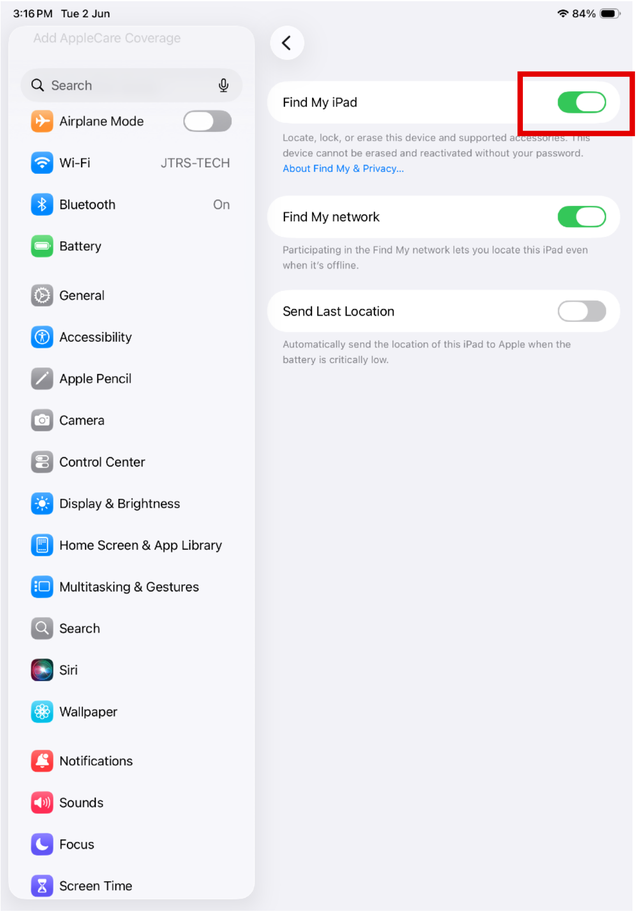
Menu path

Settings → Your Account → Find My → Find My iPad

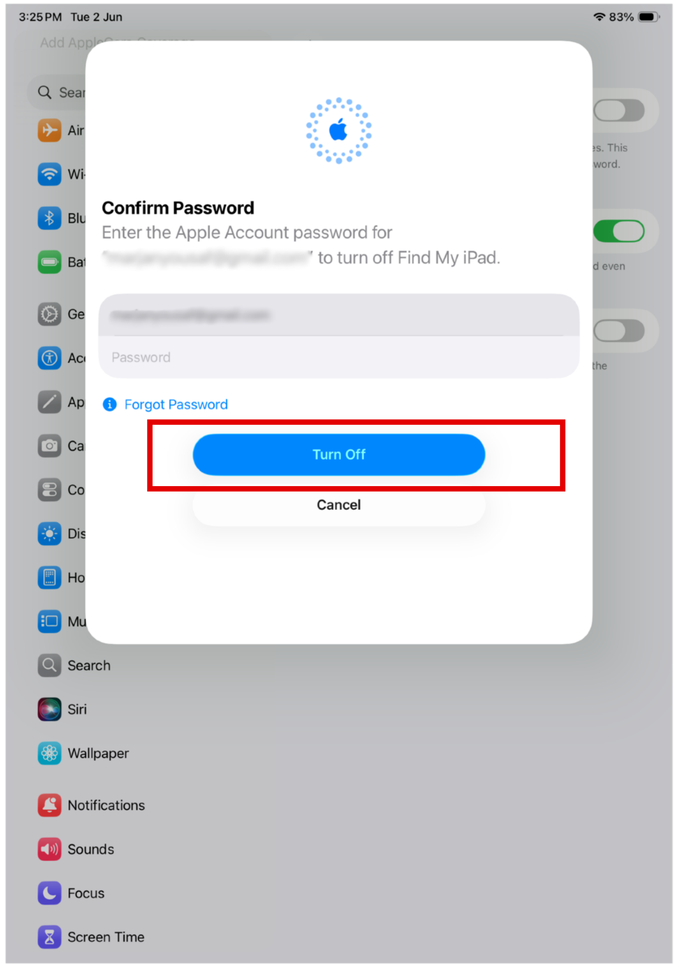
Disable Find My iPad

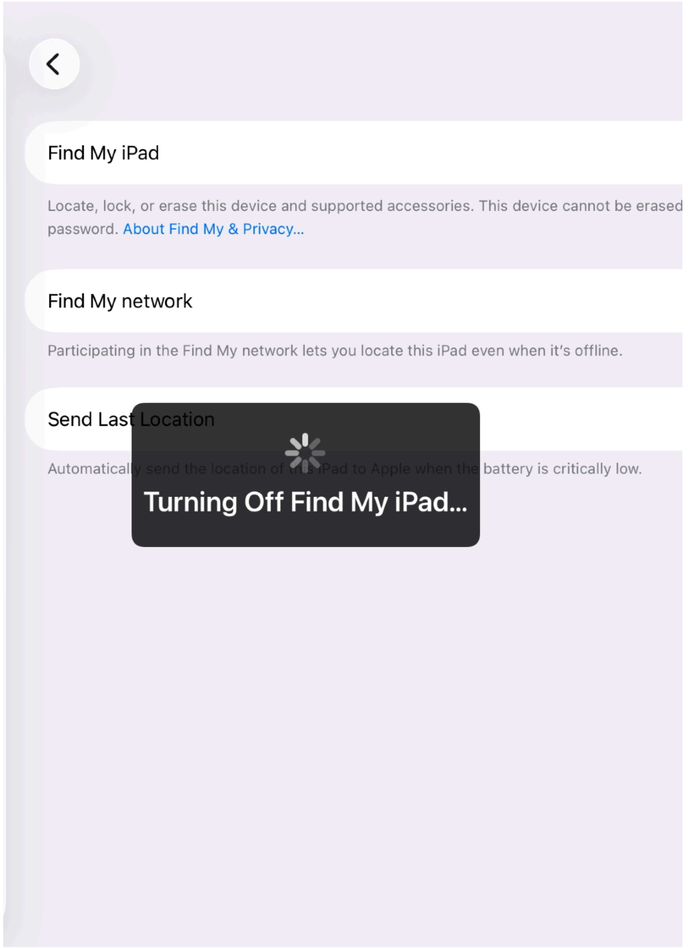






Disable Find My iPad





5. Apple ID Sign- Out

Apple ID Sign-Out

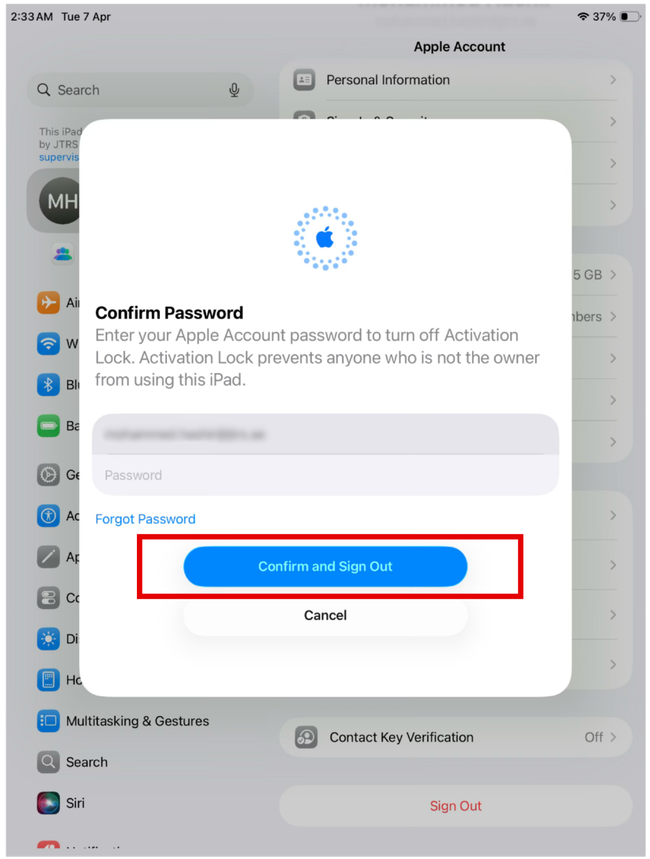
Select Your Account



Select Sign Out



Enter Your Apple ID password

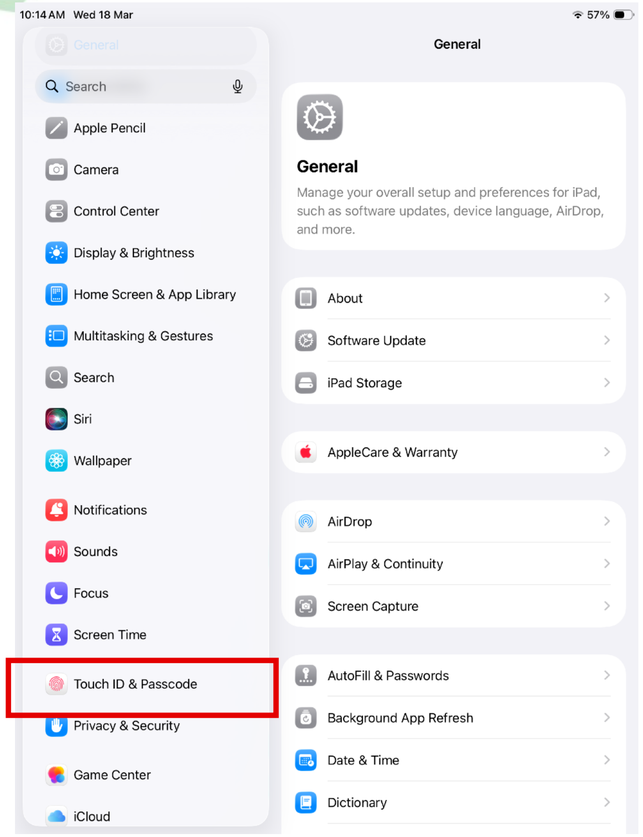


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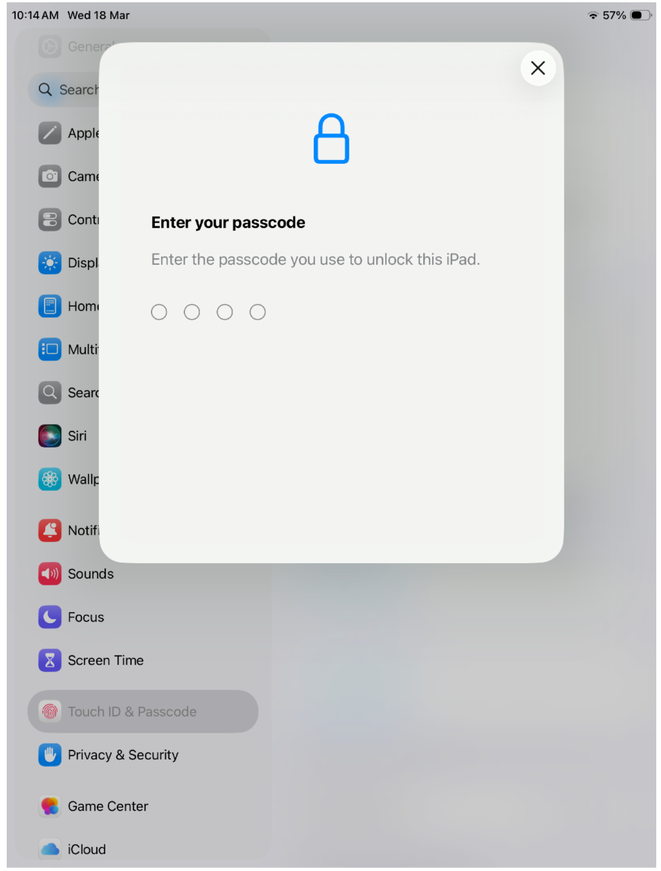
6. Remove passcode

Turn Off Passcode

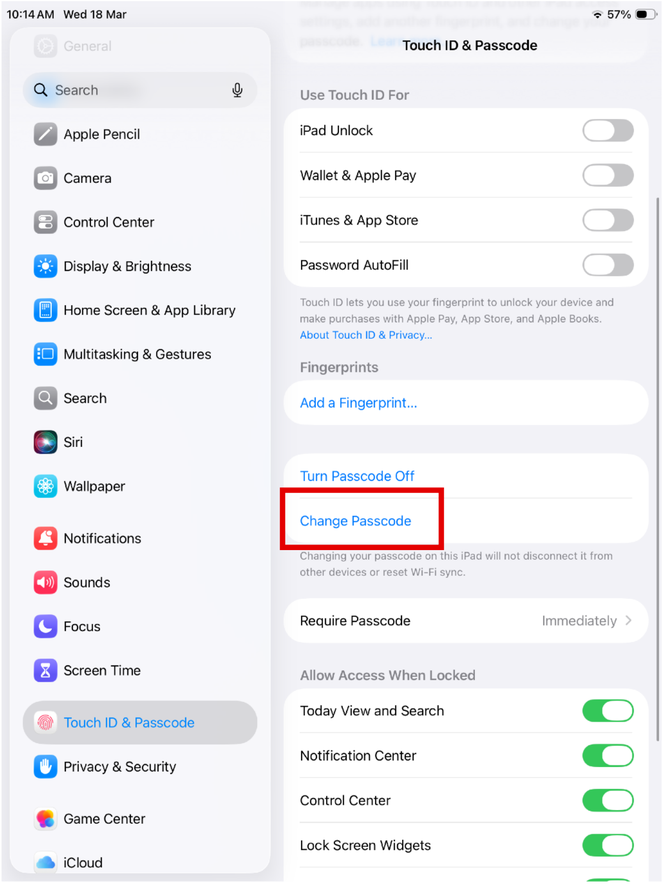
Locate “ Touch ID & Passcode



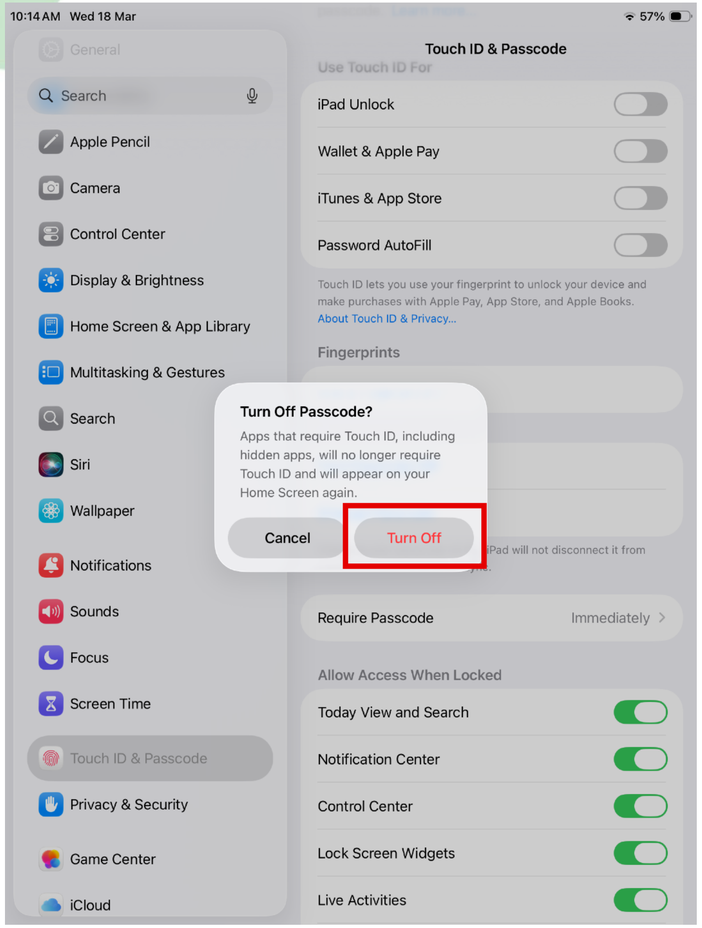
Enter your Passcode



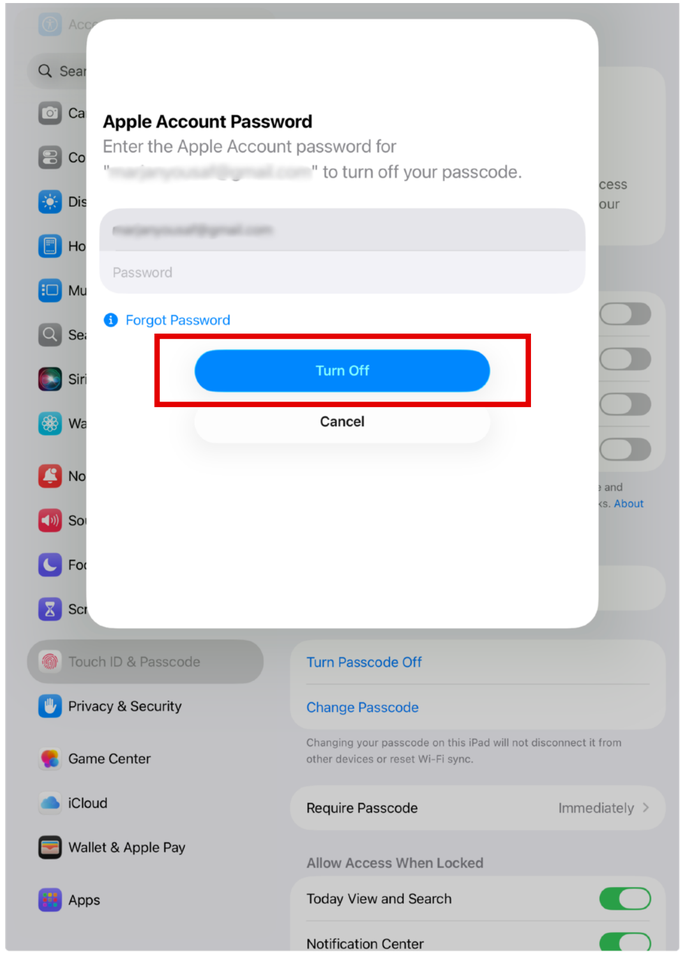
Select “Turn Passcode Off”



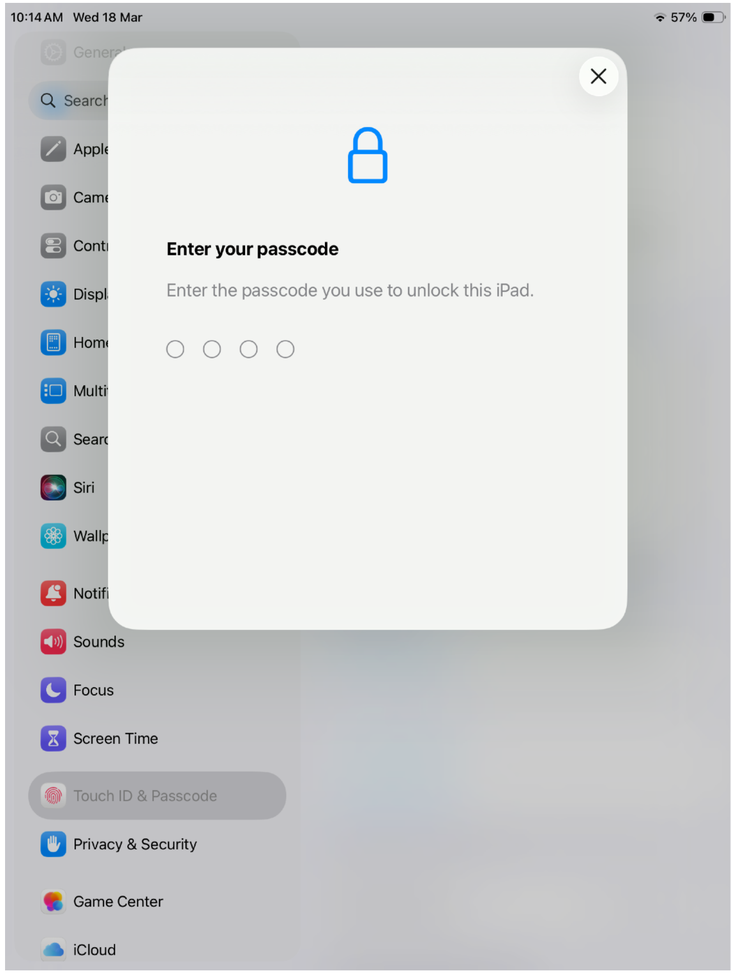
Select “**Turn Off**”



Enter your **Apple ID and select**



Enter your **Passcode**

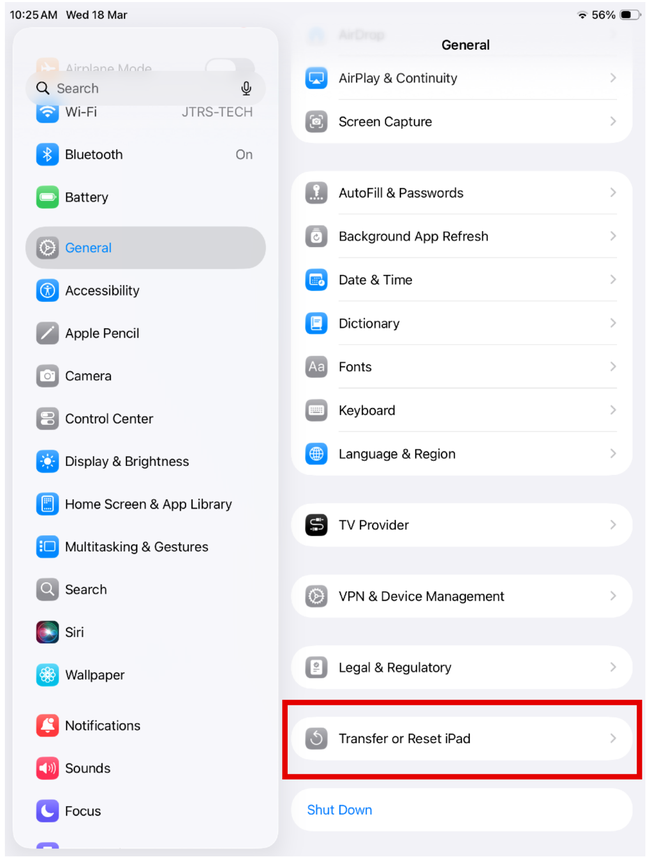


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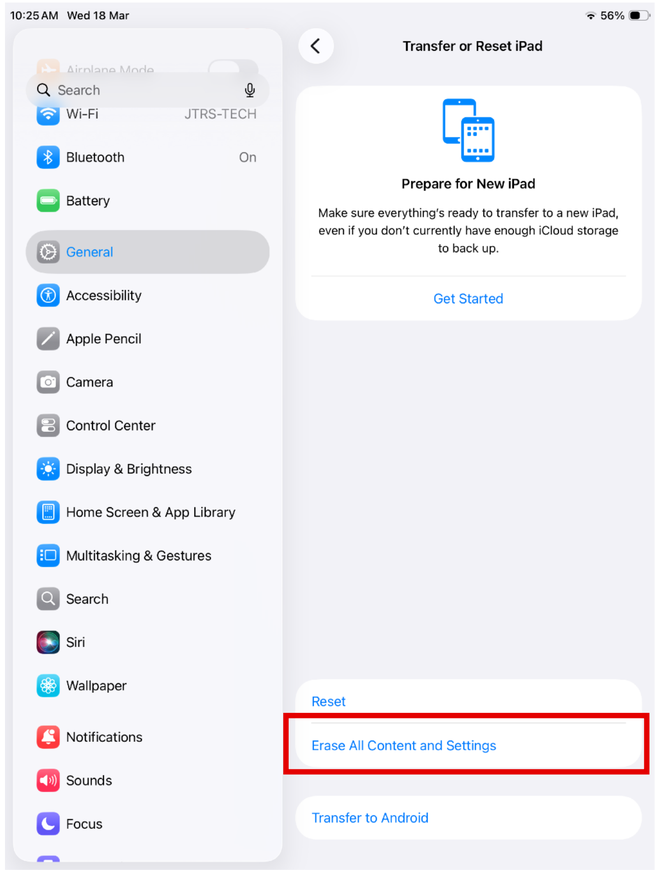
7. Erase the device

Erase all content and setting

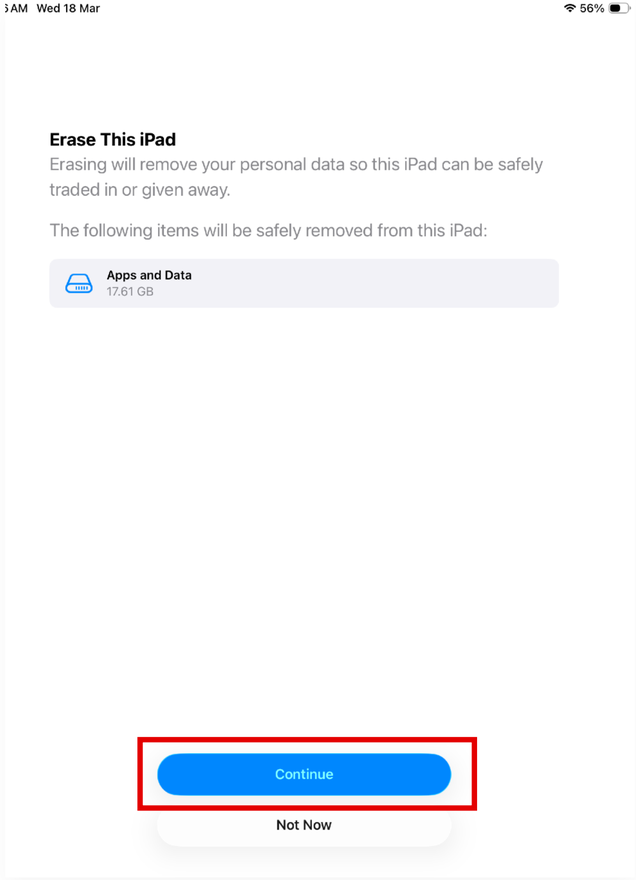
General Select your account and select **“Transfer or reset your iPad”**



Select **“Erase all contents and settings”**



Select **“Continue”**



Forgot Apple ID Password

Reset your Apple ID password on your iPhone or other trusted Apple device

1. Go to settings
2. Tap your name > Sign-In & Security > Change Password
3. Follow the onscreen instructions to reset your password

you can also follow this process on a trusted Mac, choose Apple menu > System Setting > your name . Then click Sign-In & Security, Change Password, And follow the onscreen instructions

**If the above process fail to work. Kindly try resetting the password using the below link

https://support.apple.com/en-ae/102656

Your device is now ready to be handed over to the school